



**Tularosa Communications, Inc.**  
**1200 N. White Sands Blvd, Suite 106**  
**Alamogordo, NM 88310**

**REGISTRATION**  
**Phone: (575) 439-0200**  
**Fax: (575)443-1228**

**HSI / Internet Customer Information**

First Name \_\_\_\_\_ Last Name \_\_\_\_\_ Phone No # \_\_\_\_\_

Business Name \_\_\_\_\_ Drivers License \_\_\_\_\_ State \_\_\_\_\_ D.O.B \_\_\_\_\_

Mailing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Physical Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Email User Name** \_\_\_\_\_ **Password** \_\_\_\_\_

**HSI/Internet Service Selected** \_\_\_\_\_ **Monthly Rate** \_\_\_\_\_

**Rent Modem** \_\_\_\_\_ **Serial Number/Type** \_\_\_\_\_

**Contract Terms** \_\_\_\_\_ **Activation Fee** \_\_\_\_\_

*\* System Requirements Must have a working PC and a working network card (NIC).*

*Internal Purposes Only*

**Date Ordered** \_\_\_\_\_ **Service Rep** \_\_\_\_\_ **Scheduled Due Date** \_\_\_\_\_

**Modem Received** \_\_\_\_\_ **Serial #** \_\_\_\_\_

**Dial Up** \_\_\_\_\_ **HSI** \_\_\_\_\_ **Wireless** \_\_\_\_\_ **Other** \_\_\_\_\_

Authorized Signature \_\_\_\_\_ Date: \_\_\_\_\_

**AUTOMATIC PAYMENT OPTIONS**

**Credit Card Payments** **Monthly Charge** \_\_\_\_\_

I authorize Visa/Master Card to place a charge on my account in an amount equal to the current account balance to Tularosa Communications, Inc. This amount represents payment for monthly Internet access and this authorization shall continue unless and until I notify you in writing of cancellation. Payments processed on the 15<sup>th</sup> of each month.

Account # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Expires \_\_\_\_\_ - \_\_\_\_\_

Cardholder's Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Auto Draft (Optional)**

I authorize Tularosa Communications, Inc. to initiate debit entries in an amount equal to the current account balance for the **checking** / **savings** account with the bank or depository named below. These transactions will be effective on the 1<sup>st</sup> / 15<sup>th</sup> of each month, or the first banking day after, if the date falls on a Saturday, Sunday or holiday. This authorization is to remain in full force and effect until Tularosa Communications, Inc. and the bank or depository has received written notification of its termination in such time and manner as to afford Tularosa Communications and the bank/depository to act on it.

Name of Bank/Depository \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Account No. \_\_\_\_\_ Transit/ABA No. \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## High Speed Internet (HSI) Terms and Conditions

TCI's general terms and conditions can be found at [www.tularosa.net](http://www.tularosa.net). Following are terms and conditions for all of our High Speed Internet (HSI) services.

Welcome to Tularosa Communications, Inc. (TCI) HSI service (the Service) provided by Tularosa Basin Telephone Company (TBTC). Please read the following terms and conditions of this agreement carefully. By using the service, you become an authorized user of the Service.

TCI will provide HSI Internet services over the telephone line provisioned by TBTC to the customer's premises. HSI service is available on a tiered basis; actual speeds may vary. All charges incurred under this Agreement are in addition to your local, long distance and other telephone service charges and taxes payable to TBTC or TCI. The HSI service is non-transferable.

The HSI Internet Service is subject to availability of facilities, TCI will make reasonable efforts to provide HSI service on customer's requested due date. Service will begin on the date Customer has received notification indicating the HSI Service has been tested and is ready for use. TCI will coordinate maintenance of the service with TBTC. If, after a customer has pre-qualified to receive the HSI Internet Service, TCI determines that it is unable to provide the HSI Internet Service to customer's premises, this Agreement will become null and void. Customer will be responsible for providing its own personal computer that meets the requirements to support the HSI Internet Service.

The HSI service is offered in accordance with the monthly rates and one-time fees identified to you, in this contract, upon placing your order for the service. Rates and fees shown do not include applicable taxes. No partial month refunds will be given. TCI reserves the right to alter the pricing terms or add new billing options (such as usage-based billing) for the service upon one month's prior written notice. Should such a pricing change occur, the customer can, within 30 days, choose to terminate this agreement without incurring any early termination cost identified elsewhere in these Terms and Conditions.

Payments are due monthly commencing upon the service date. Customer may increase the bandwidth at any time during the term, and will be responsible for the increased monthly rate commencing on the first day of the service upgrade until the first anniversary of the service date. Non-payment of HSI charges would result in collection efforts and termination of service.

In the event of early termination prior to the expiration of the contract term a fee of \$150.00 will be assessed or the amount due on the remainder of the contract term which ever is less. Customer shall be responsible for the payment to TCI of the full amount of monthly charges for the remaining portion of the contract term.

Customer acknowledges that the installation of the HSI service may require the purchase or rental of a modem. Customer may elect to purchase or lease (rent) a modem from TCI. Customer may elect to rent a modem from TCI. Customer, at its own cost and expense, shall keep the leased property in good repair, condition and working order, and servicing required therefore other than maintenance and service covered warranty. Customer assumes all risk of loss and damage to the leased property. In the event of loss or damage, Customer shall, at TCI option, place the leased property in good condition and working order, or replace the same with like property. Equipment will be covered by warranty for the length of this agreement. Equipment will be warranted against defects in material and workmanship only. Any damage to the equipment, regardless of cause, will not be covered. Any fees, taxes or other charges paid by TCI, upon failure of Customer to make such payments, shall at TCI option become immediately due from Customer to TCI. If Customer fails to return or affect the return of the leased property in as good a condition as received, normal wear and tear excepted, Customer shall in addition to the damages hereinabove set forth pay TCI the then market value of like property in fit and marketable condition.

In the event of early termination prior to the expiration of the contract term a fee of \$150.00 or the amount due on the remainder of the contract term (which ever is less) will be assessed to customers account. However, should the customer choose to keep the contract in place, customer would incur a one time charge (per incident) of \$20.00 to change the original HSI rate to a HSI Vacation rate of \$15.00 per month. The new monthly rate would be imposed until customers' return to the area requesting the service be reinstated; no fee would be imposed to reinstate the HSI service. This vacation option cannot replace the early termination clause previously stated. Customer shall be responsible for the payment to TCI of the full amount of applicable termination charges, equipment fees, or other charges as are appropriate.

Initials: \_\_\_\_\_